

RETURN AUTHORISATION FORM

Please fill all details and email to "orders@solmart.com.au" to acquire a Return Authorisation Number, prior to returning goods with serial numbers of each item. When returning goods please enclose a completed copy of this Form and the original Invoice. I am/We are authorised to sign this return authorization form on behalf of the Applicant and the information given is true and correct to the best of my/our knowledge.

Company Name : _____

Contact Name : _____

Address : _____

Date : _____

Please use additional sheets if required

Qty	Item Description	Serial	Invoice No./Order No.	Purchase Date

Reason for Return or Exchange

Return and Refund Terms and Conditions

- Goods will not be accepted for refund without a Return Authorisation Number.
- 7 days from date received to return goods, unless agreement is made.
- Returned goods must be in original packaging, unused and free from defect.
- Sol Mart will inspect item and notify on status of refund / exchange.
- Refunds as per original method of payment or credit placed on customer/company's account.
- Proof of purchase to be provided by customer/company.
- 7% excluding GST restocking fee will applied to all returns
- Customer/Company responsible for shipping costs for returning goods and exchange.
- Sol Mart reserves the right to refuse any return or refund

Date For office use only

Return Authorisation Number	<input type="text"/>
Warehouse received returned goods and checked condition	
Returned goods matched return authorisation form	
Returned goods entered into Inventory CRM and Accounting Software	

Warehouse Team Member Customer Signature